



General terms and conditions for city tours for groups

Booking: Please use our online booking form for groups at <https://formularserver.freising.de/frontend-server/form/provide/902/?lang=en>. Please note that your tour will only be considered as booked after our written confirmation.

Payment modalities: The agreed fee must be paid on the day of the tour

- by cash or card payment against receipt at the Tourist Information Office
- or by cash payment against receipt to the city guides
- or by agreed invoice with bank transfer.

Meeting point: Unless otherwise stated or agreed, the meeting point for the guided tours is at the Tourist Information Office.

Content: The content of the guided tours may vary if necessary and by arrangement. We accept no liability for any changes to the tour programme at short notice.

Start of tour: The agreed start of the tour is binding. The guides will wait for the group for a maximum of 15 minutes. If the group is late, there is no entitlement to an extension of the tour or a reduction in the price. Please inform the Tourist Information Office by telephone at least 30 minutes before the start of the tour.

Duration: The duration of the tour is approximate.

Number of participants: The stated maximum number of 25 participants for group tours may not be exceeded. For larger groups, additional guides must be hired.

Weather: The city tour will also take place in inclement weather, unless there is an officially recognised storm. Please dress appropriately for the weather.

Liability: Participation in guided tours is exclusively at your own risk.

Accessibility: The city tours take place mainly in public areas of the city, which are not fully accessible. The footpath up the Domberg has a gradient of twelve per cent, therefore participation requires a good physical condition. Construction sites, events and other unforeseeable situations can influence the course of a city tour. People with special needs will be advised individually by the Tourist Information Office.

Cancellation conditions:

- If the booking is cancelled in writing up to four working days before the tour date, a flat-rate cancellation fee of 25 euros per tour will be charged.
- If a booked guided tour is not taken without written cancellation at least three working days before the agreed date and during the Tourist Information Office's working hours, a cancellation fee of 100 percent of the invoice amount will be charged.

Severability clause: If individual provisions of these General Terms and Conditions are or become invalid, this shall not affect the validity of the remaining provisions.