



General terms and conditions for public city tours for individual guests

Public city tours are guided tours offered by the Freising Tourist Information Office at fixed dates and times for individual guests.

Booking

Public guided tours can only be booked in advance. Please use our online booking form for individuals at <https://formularserver.freising.de/frontend-server/form/provide/1152/> (in German only). Alternatively, you can also book by e-mail at touristinfo@freising.de, by telephone on +49 8161 54 44111 or in person.

We would like to point out that if the maximum number of participants is exceeded - usually a maximum of 25 people - there is no entitlement to participation.

Please note that your guided tour is only bindingly reserved after our written confirmation.

Payment modalities

On the day of the tour, the fee must be paid at the Tourist Information Office in cash or by card against receipt.

Meeting point

Unless otherwise stated and publicised, the meeting point is at the Tourist Information Office.

Content of the guided tours

The content of the guided tours is published in the annual city tour brochure and online on our website <https://tourismus.freising.de>. We cannot accept any liability for changes to the tour programme at short notice. The guided tours are not tied to a specific city guide.

Start of the tour

The announced tour start time is binding. It cannot be postponed or waited for if guests are late, even if they are unable to arrive on time for reasons for which they are not responsible, e.g. train delays. In this case, there is no entitlement to a return or refund of the tickets.

Duration

The duration of the tour is approximate.

Weather conditions

The public city tours also take place in inclement weather, unless there is an officially recognised storm. Please dress appropriately for the weather.

Liability

Participation in public city tours is exclusively at your own risk.



Accessibility

The city tours mainly take place in public areas of the city, which are not completely barrier-free. The footpath up the Domberg has a gradient of twelve per cent, so participation requires a good physical condition. Construction sites, events and other unforeseeable situations can affect the course of a city tour. People with special needs will be advised individually by the Tourist Information Office.

Rebooking/cancellation

In the case of public city tours, the possibility of rebooking as well as a right of cancellation and withdrawal on the part of the guest is generally excluded.

If a public guided tour has to be cancelled by the Tourist Information Office, we will inform the participants immediately. In the event of cancellation, participants have the right to take part in the same tour at another time. If the participant does not wish to do so, the price paid for the tour will be refunded. Further claims for reimbursement of other costs, in particular the costs of travelling to and from the tour and accommodation costs, are expressly excluded.

Severability clause

Insofar as individual provisions of these GTC are or become invalid, this shall not affect the validity of the remaining provisions.